

Mods Transparency Report

Paradox Interactive AB - Paradox Mods
Reporting Period: 1 January 2025 - 31 December 2025
Date of Publication: 27 February 2026

1. Introduction

This Transparency Report ("**Report**") is published by Paradox Interactive AB ("**Paradox**", "**we**", "**us**") in accordance with Article 15 of Regulation (EU) 2022/2065 of the European Parliament and of the Council of 19 October 2022 on a Single Market For Digital Services (Digital Services Act, "**DSA**"). It covers the activities of the Paradox Mods (on web mods.paradoxplaza.com and in games), a hosting service that enables users to upload, share, and download user-created modifications ("**Mods**") for Paradox's games.

The Paradox Mods constitute a hosting service within the meaning of Article 3(g)(iii) DSA, as the platform stores information provided by recipients of the service and makes that information publicly available upon request.

This Report details our approach to content moderation, outlining the processes and criteria we employ to identify, assess and act upon reports of potentially illegal content on the Paradox Mods. It also details the measures we take to address content that violates our [User Agreement](#) and therein referenced guidelines.

Paradox Interactive AB is established in the European Union and falls within the scope of the DSA as a provider that is not a micro or small enterprise.

This report covers the period from 1 January 2025 to 31 December 2025.

2. Orders from Member State Authorities

Paradox did not receive any orders from judicial or administrative authorities of EU Member States directing Paradox to act against one or more specific items of illegal content.

Paradox did not receive any orders from judicial or administrative authorities of EU Member States directing Paradox to provide specific information about one or more recipients of the service.

3. Content Moderation Based on Reports

Paradox Mods receives user reports regarding Mods and other users via designated forms available on the Mods platform. Each Mod created on the Mods platform has an associated report button that users can use to file a complaint. A ticket is then created which is sent to the Paradox Mods moderation queue.

Paradox received 1 278 reports during the reporting period. No notices were received from trusted flaggers during the reporting period. Reports regarding Mods that did not work have been excluded.

Category of Alleged Illegal Content	Number of Reports
ANIMAL WELFARE	0
CONSUMER INFORMATION	0
CYBER VIOLENCE	21
CYBER VIOLENCE AGAINST WOMEN	0
DATA PROTECTION AND PRIVACY VIOLATIONS	0

ILLEGAL OR HARMFUL SPEECH	634
INTELLECTUAL PROPERTY INFRINGEMENT	131
NEGATIVE EFFECTS ON CIVIC DISCOURSE OR ELECTIONS	0
PROTECTION OF MINORS	146
RISK FOR PUBLIC SECURITY	0
SCAMS AND FRAUD	320
SELF HARM	0
UNSAFE AND PROHIBITED PRODUCTS	0
VIOLENCE	26
Total	1 278

In response to reports, Paradox Mods took 660 actions, on the basis of breaches against the terms and conditions of the service. All actions resulted in Mod removal.

Action Taken	Number of Cases
Content removed	660
Content edited or partially restricted	0
Content geo-restricted	0
Report rejected (no violation found / no action taken)	618
Report pending review at end of reporting period	0
Total	1278

Median time to process reports: During the reporting period, median processing time was not systematically measured, as the moderation system in place did not log structured timestamp data required for DSA reporting purposes. A DSA-compliant reporting flow has been implemented in 2026, and such data will be available for future reporting periods.

Automated restriction may occur if a report remains unreviewed beyond a predefined time window.

4. Content Moderation Based on Paradox's Own Initiative

This section covers content moderation actions taken under the Paradox Mods' User Agreement, independently of external reports or authority orders.

Reason for Restriction	Total Actions	Of Which: Taken Using Automated Means	Of Which: Taken by Human Review
ILLEGAL OR HARMFUL SPEECH	0	0	0
SCAMS AND FRAUD	0	0	0
OTHER TERMS OF SERVICE VIOLATION	2705*	0	2705
Total	2705	0	2705

*Granular reason categories were not systematically measured in 2025; all own-initiative restrictions are reported under 'Other Terms of Service Violation' for this period. A DSA-compliant reporting flow has been implemented in 2026, and such data will be available for future reporting periods.

Types of restriction applied include: Mod removal and publishing restriction.

Restrictions on Creator Uploading (Spam/Abuse Mitigation)

To mitigate spam and abusive behavior, Paradox Mods can restrict a creator's ability to upload new mods under the User Agreement. In 2025, Paradox Mods applied 106 creator upload restrictions, primarily related to spam activity, with a smaller number related to other rule violations.

These restrictions may be applied following user reports or through direct enforcement actions. The 2025 reporting data does not support a reliable breakdown of this measure by trigger type. Where creator upload restrictions were applied alongside removal of mods, those mod removals

are already counted in the content removal totals; the 106 figure represents distinct account/service restrictions.

5. Internal Complaint-Handling

Paradox provides recipients of the service with access to an internal complaint-handling mechanism to challenge moderation decisions. Appeals are submitted as tickets to the internal moderation system. The moderators can then choose to uphold moderation decisions, partially reverse it or reverse it.

Total number of complaints received during the reporting period: 12

Basis for complaints:

Complaint Basis	Number of Complaints
Challenge to content removal (post/thread)	11
Challenge to temporary ban	0
Challenge to permanent ban	0
Challenge to rejection of a previously submitted report	1
Other	0
Total	12

Outcome of complaints:

Outcome	Number of Cases
Original decision upheld	8
Original decision reversed (content restored / account reinstated)	4
Complaint pending at end of reporting period	0
Total	12

Median time from receipt of complaint to final decision: Timestamp coverage for complaint receipt and final decisions was incomplete in 2025; therefore we cannot report a median time.

6. Suspensions for Frequent Provision of Manifestly Illegal Content

In 2025, Paradox Mods has not issued any suspensions due to frequent provisions of manifestly illegal content. Suspensions issued have been solely related to breaches of User Agreement and Community Code of Conduct.

5. Use of Automated Means in Content Moderation

a. Description of Automated Tools Used

Paradox uses the following automated means for content moderation purposes:

Tool / System	Purpose
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Automated report blocking	Automated content blocking for user reported mods
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b. Accuracy and Error Rates

Not available (not measured in 2025).

The automated measure is time-based (not content classification), and 2025 data does not support calculation of quantitative error rates.

c. Automated Actions Taken

Type of Automated Action	Number
Number of actions taken by automated means	296

d. Safeguards Applied

Paradox applies the following safeguards to mitigate risks associated with automated content moderation on the Paradox Mods platform:

- Human moderator capability to update cases,
- A user appeals mechanism, and
- Separation of non-moderation reports from DSA reporting.

7. Contact Information and Point of Contact

- **DSA Contact Point (Email):** dsa@paradoxinteractive.com
- **DSA Contact Point (Online):** <https://dsa.paradoxinteractive.com/>
- **Languages accepted:** English

- **Legal representative in the EU (if applicable):** Not applicable, Paradox Interactive AB is established in Sweden, an EU Member State

8. Methodology and Notes

The Paradox Mods are moderated by a combination of Paradox staff and volunteer community moderators using an internal moderation workflow that routes user reports into a review queue. Moderators assess reported content against the Paradox Mods User Agreement and may remove/disable content or apply account/service restrictions. Actions taken by volunteer moderators under the User Agreement are included in the figures where they involve restriction of user content or accounts.

Where a case spans multiple categories, it has been counted in the most relevant primary category.