

Forum Transparency Report

Paradox Interactive AB - Paradox Forum
Reporting Period: 1 January 2025 - 31 December 2025
Date of Publication: 27 February 2026

1. Introduction

This Transparency Report (“**Report**”) is published by Paradox Interactive AB (“**Paradox**”, “**we**”, “**us**”) in accordance with Article 15 of Regulation (EU) 2022/2065 of the European Parliament and of the Council of 19 October 2022 on a Single Market For Digital Services (Digital Services Act, “**DSA**”). It covers the activities of the Paradox Forums (forum.paradoxplaza.com), an online discussion forum that enables registered users to post messages, threads, and other content. The Paradox Forums constitute a hosting service within the meaning of Article 3(g)(iii) DSA, as the platform stores information provided by recipients of the service and makes that information publicly available upon request.

This Report details our approach to content moderation, outlining the processes and criteria we employ to identify, assess and act upon reports of potentially illegal content on the Paradox Forums. It also details the measures we take to address content that violates our [User Agreement](#) and therein referenced guidelines.

Paradox Interactive AB is established in the European Union and falls within the scope of the DSA as a provider that is not a micro or small enterprise.

This report covers the period from 1 January 2025 to 31 December 2025.

2. Orders from Member State Authorities

Paradox did not receive any orders from judicial or administrative authorities of EU Member States directing Paradox to act against one or more specific items of illegal content.

Paradox did not receive any orders from judicial or administrative authorities of EU Member States directing Paradox to provide specific information about one or more recipients of the service.

3. Content Moderation Based on Reports

Paradox Forum receives user reports regarding forum content (posts) and other users via designated forms on the forum. Each message created on the forum has an associated report button that users can use to file a complaint. A ticket is then created which is sent to the Paradox Forum moderation queue.

Paradox received 13 293 reports during the reporting period. Of these 9 401 were categorized as spam. No notices were received from trusted flaggers during the reporting period.

Category of Alleged Illegal Content	Number of Reports
ANIMAL WELFARE	0
CONSUMER INFORMATION	0
CYBER VIOLENCE	77
CYBER VIOLENCE AGAINST WOMEN	0
DATA PROTECTION AND PRIVACY VIOLATIONS	120

ILLEGAL OR HARMFUL SPEECH	932
INTELLECTUAL PROPERTY INFRINGEMENT	0
NEGATIVE EFFECTS ON CIVIC DISCOURSE OR ELECTIONS	0
PROTECTION OF MINORS	3
RISK FOR PUBLIC SECURITY	2760*
SCAMS AND FRAUD	9401
SELF HARM	0
UNSAFE AND PROHIBITED PRODUCTS	0
VIOLENCE	0
Total	13 293

*All reports here are considered User Agreement and/or Community Code of Conduct breaches. Examples include foul language, down voting or off topic posts in threads.

In response to reports, Paradox Forums took 10 487 actions, on the basis of terms and conditions of the service. In 2025, Paradox did not have tools to track the type of action taken. However, the list of actions include: issuing a warning, editing the content, removal of the content, suspension of the member from that particular thread, escalating the report to Admin for more serious action such as removing an account or porting to authorities All actions resulted in post/thread removal.

Median time-to-decision for resolved/rejected reports: 0,04 hours

4. Content Moderation Based on Paradox’s Own Initiative

This section covers content moderation actions taken under the Paradox [User Agreement](#), [Community Code of Conduct](#), independently of external reports or authority orders.

Reason for Restriction	Total Actions	Of Which: Taken Using Automated Means	Of Which: Taken by Human Review
ILLEGAL OR HARMFUL SPEECH	532	0	532
SCAMS AND FRAUD	4825	0	4825
OTHER TERMS OF SERVICE VIOLATION	742	0	742
Total	6099	0	6099

Types of restriction applied include: post removal, thread locking, user warning, temporary ban, permanent ban.

5. Internal Complaint-Handling

Paradox provides recipients of the service with access to an internal complaint-handling mechanism to challenge moderation decisions. Appeals are submitted by e-mail to the Forum Manager of Paradox Forum. The Forum Manager can then choose to uphold moderation decisions, partially reverse it or reverse it.

Total number of complaints received during the reporting period:41

Paradox Forums has not tracked data for the basis of complaints in 2025 but will do so for 2026.

Outcome of complaints:

Outcome	Number of Cases
Original decision upheld	34
Original decision reversed (content restored / account reinstated)	3
Partial remedy granted	34
Complaint pending at end of reporting period	N/A
Total	41

During the reporting period, median processing time was not systematically measured, as the moderation system in place did not log structured timestamp data required for DSA reporting purposes. A DSA-compliant reporting flow has been implemented in 2026, and such data will be available for future reporting periods.

6. Suspensions for Frequent Provision of Manifestly Illegal Content

In 2025, Paradox Forums has not issued any suspensions due to frequent provisions of manifestly illegal content. Suspensions issued have been solely related to breaches of User Agreement and Community Code of Conduct.

5. Use of Automated Means in Content Moderation

a. Description of Automated Tools Used

Paradox uses the following automated means for content moderation purposes:

Tool / System	Purpose
Auto Mod	Automated spam filter and flags user toxicity for human review.
Registration Bot	Monitor account registration attempts.

b. Automated Actions Taken

Type of Automated Action	Number
Number of actions taken by automated means	2,680*

*2,680 are the total amount of content flagged by automated means. A number are sent for human review whilst the rest are moderated directly by automated means.

c. Safeguards Applied

Paradox applies the following safeguards to mitigate risks associated with automated content moderation on the Paradox Forums:

- Some automated decisions to restrict content are flagged for human review
- Users are notified when automated tools have affected their posts or account]
- Volunteer moderators operate under written guidelines reviewed by Paradox staff
- Automated tools are reviewed periodically for accuracy

7. Contact Information and Point of Contact

- **DSA Contact Point (Email):** dsa@paradoxinteractive.com
- **DSA Contact Point (Online):** <https://dsa.paradoxinteractive.com/>
- **Languages accepted:** English
- **Legal representative in the EU (if applicable):** Not applicable, Paradox Interactive AB is established in Sweden, an EU Member State

8. Methodology and Notes

The Paradox Forums are moderated by a combination of Paradox staff and volunteer community moderators. Actions taken by volunteer moderators under Forum Rules are included in the figures where they involved restriction of user content or accounts.

Where a case spans multiple categories, it has been counted in the most relevant primary category.